



New Implementation Date: Billing NPI Error Correction on Payment Transactions

Since the implementation of NPI on May 23, 2008, the billing NPI field on the Provider Claim Summary (PCS) and the Electronic Remittance Advice (ERA), which is sent in 835 format, has been populated incorrectly with the rendering provider NPI due to an anomaly in the system.

BCBSNM has been working on a correction to this problem. Any medical group or individual provider that is incorporated, and bills electronic claims with both a billing type 2 NPI and a rendering type 1 NPI, will begin seeing this correction reflected on completed claims that are received on or after August 24, 2009. Any claims received prior to this date will still have the rendering provider NPI in the billing field. Providers impacted by this change should review and determine what impact this has on their auto-posting system capabilities.

Because BCBSNM also requires the NPI on paper claims, the same changes have been made for most paper claims and reflected on the PCS. However, there may be some paper claims that will continue to be affected by this issue. As a result, the payment notifications for some paper claims will still have the rendering provider NPI in the billing field. Plans for correction are underway.