



## **New Availity<sup>®</sup> Claim Research Tool Now Available**

Availity's new online Claim Research Tool (CRT) provides your office staff with greater claims accuracy and increased office efficiency in managing your account receivables. The CRT gives your staff fast, real-time access to enhanced BCBSNM claim status information, with features that include:

- Status of multiple claims in one view
- Member ID and claim number look-ups
- Patient account and group number information
- Detailed line-level information including reason codes and descriptions
- Related copay, deductible, and coinsurance amounts

The CRT also ends the need for costly, time-consuming phone calls. The [tip sheet](#) makes using this great new tool a breeze. Best of all, CRT delivers all of the above at no cost to you!

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