



Medicare Advantage Fraud, Waste and Abuse Training Requirements

In Issue 7, 2009 of the Blue Review, we provided basic information regarding the Medicare Advantage provider fraud, waste and abuse training requirements. We advised our Blue Medicare PPO providers to check for further instructions on our web site and in upcoming publications.

We are pleased to announce that a *centralized* training presentation has been developed and is being offered in order to streamline the process for our providers. This means that the training requirements for each contracted provider can be satisfied for multiple Medicare Advantage plans due to a collaborative effort between Blue Cross Blue Shield of New Mexico, Blue Cross Blue Shield of Texas, Presbyterian Health Plan, Presbyterian Insurance Company, Inc, and Lovelace Health Plan. By submitting a single attestation a participating provider can satisfy their training requirement for all of these plan sponsors with which they are contracted. Just check the appropriate boxes on the attestation form to let us know which plans you are attesting for.

To access the training and attestation, go to www.nmchili.org and then click on the "Provider Training" tab to access the required fraud, waste and abuse training, as well as helpful links, FAQs. You will find the attestation at the end of the course. If you have already completed the FWA training provided by another Medicare Advantage plan sponsor, you may use that training to satisfy this requirement. Just go to www.nmchili.org and click on the attestation link on the "Provider Training" tab. This link will take you directly to an attestation so that you don't have to page through the training program to access it. You must identify the source of the training on this attestation.

Providers who do not have internet access may request the hardcopy training/attestation by calling 505-816-2132. These providers will be required to fax their attestations to the plan in order to receive credit for meeting the training requirement. The fax number will be on the attestation form you receive.

Please remember that this is a requirement for **2009** and the Centers for Medicare and Medicaid Services and Blue Medicare PPO fully expect that all contracting providers will meet this important requirement by October 31, 2009.

Helpful information is provided in the attached [FAQ](#). Providers who have additional questions may call 505-816-2132 or email Cathie.Rowland-Robert@BCBSNM.com.

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